



# SAFETY DATA SHEET

## pH NEUTRAL CLEANER

Date of Issue: November 2025

Version # 3.0

Page 1 of Total 6

### SECTION 1 – STATEMENT OF CHEMICAL PRODUCT AND COMPANY IDENTIFICATION


Trade Name:	<b>pH NEUTRAL CLEANER</b>		
SUPPLIER:	Custom Chemicals International Pty Ltd		
ADDRESS:	103-107 Potassium Street, Narangba 4504 Queensland Australia		
TELEPHONE:	+617 3204 8300	Website:	www.customchem.com.au
EMERGENCY PHONE:	13 11 26 in Australia	Product code:	0010043
Substance:	Liquid	Product Use:	Water based detergent
Creation Date:	November 2025	Revision Date:	November 2030

### SECTION 2 – HAZARDS IDENTIFICATION

#### Classification of the substance or mixture

Poisons Schedule	Not scheduled
Dangerous Goods	Not classified as Dangerous Goods according to the Australian Code for the Transport of Dangerous Goods by Road and Rail.
GHS Classification	Classified as Hazardous according to the Globally Harmonised System of Classification and labelling of Chemicals (GHS) including Work, Health and Safety regulations, Australia. <ul style="list-style-type: none"><li>• <b>Serious Eye Damage/Irritation Category 1</b></li><li>• <b>Acute Aquatic Toxicity Category 3</b></li></ul>

#### Label elements

GHS label pictograms	 GHS 05
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Signal word **DANGER**

#### Hazard statement(s)

**H318** Causes serious eye damage.**H402** Harmful to aquatic life.

#### Precautionary statement(s): General

**P101** If medical advice is needed, have product container or label at hand.**P102** Keep out of reach of children.**P103** Read label before use.

#### Precautionary statement(s): Prevention

**P280** Wear eye protection/face protection/protective gloves.**P273** Avoid release to the environment.

#### Precautionary statement(s): Response

**P305+P351+P338** IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing.**P310** Immediately call a POISON CENTER or doctor/physician.

#### Precautionary statement(s): Storage

None allocated

#### Precautionary statement(s): Disposal

**P501** Dispose of contents/ container in accordance with local regulations.

#### Note



# SAFETY DATA SHEET

## pH NEUTRAL CLEANER

Date of Issue: November 2025

Version # 3.0

Page 2 of Total 6

**IMPORTANT**

This SDS and the Hazard Classifications contained therein, only apply to the product in its concentrated form, as supplied. When diluted to 1:10 or greater with water they no longer apply. However, good hygiene and housekeeping practices should be adhered to.

**SECTION 3 – COMPOSITION AND INFORMATION ON INGREDIENTS**

Ingredients:	CAS Number:	Proportion:
Alcohol Ethoxylates	67254-71-1	1 - 10 % w/w
Ethanol	64-17-5	1 - 10 % w/w
Ethoxylated C12-C14 alcohol	68131-39-5	1 - 10 % w/w
Oxirane , methyl polymer with oxirane, monodecyl ether	68439-51-0	1 - 10 % w/w
Water and ingredients determined to be non-hazardous at concentrations present	various	To 100 % w/w

NOTE: Ingredients determined not to be hazardous are present in concentrations that do not exceed the relevant cut-off concentrations as found from Safe Work Australia: Hazardous Chemical Information System (HCIS), European Chemicals Agency (ECHA), or have been found NOT to meet the criteria of a hazardous substance as defined in the Safe Work Australia publication "Approved Criteria for Classifying Hazardous Substances", or have been found NOT to meet the criteria of a dangerous substance as defined in the GLOBALLY HARMONIZED SYSTEM OF CLASSIFICATION AND LABELLING OF CHEMICALS (GHS7). Listed ingredients may be below the cut-off concentrations for classification as hazardous, but are listed for information purposes and for additive effects.

**SECTION 4 – FIRST AID MEASURES**

<b>Inhalation</b>	Remove victim to fresh air away from exposure. Obtain medical attention if symptoms occur.
<b>Skin contact</b>	Immediately wash contaminated skin with plenty of soap and water. Remove contaminated clothing and wash before re-use. Seek medical advice (e.g. doctor) if irritation, burning or redness persists.
<b>Eye contact</b>	If in eyes, hold eyelids apart and flush the eyes continuously with running water. Remove contact lenses. Continue flushing until advised to stop by the Poisons Information Centre or a doctor, or for at least 15 minutes. Immediately call a POISON CENTER or doctor/physician.
<b>Ingestion</b>	Do NOT induce vomiting. Do NOT attempt to give anything by mouth to an unconscious person. Rinse mouth thoroughly with water immediately. Give water to drink. If vomiting occurs, give further water to achieve effective dilution. Seek medical advice (e.g. doctor).
<b>Advice to Doctor</b>	Treat symptomatically.
<b>Scheduled Poisons</b>	Poisons Information Centre in each Australian State capital city or in Christchurch, New Zealand can provide additional assistance for scheduled poisons. (Phone Australia 131126 or New Zealand 0800 764 766).
<b>First Aid Facilities</b>	Eye wash station. Normal washroom facilities.

**SECTION 5 – FIRE FIGHTING MEASURES**

<b>Fire and Explosion Hazards</b>	Non flammable liquid. However, on evaporation of the aqueous component, the residual material may burn.
<b>Extinguishing Media</b>	Use an extinguishing media suitable for surrounding fires.
<b>Fire Fighting</b>	Keep containers exposed to extreme heat cool with water spray. Fire fighters to wear self-contained breathing apparatus if risk of exposure to products of combustion or decomposition.
<b>Flash Point</b>	None

**SECTION 6 – ACCIDENTAL RELEASE MEASURES**

<b>Emergency Procedures</b>	Minor spills do not normally need any special clean-up measures – rinse with water. In the event of a major spill, prevent spillage from entering drains or water courses. Wear appropriate personal protective equipment and clothing to prevent exposure. Increase ventilation. As a water based product, if spilt on electrical equipment the product will cause short-circuits. If possible contain the spill. Place inert absorbent material onto spillage. Collect the material and place into a suitable labelled container. Do not dilute material but contain. Dispose of waste according to the applicable local and national regulations. If contamination of sewers or waterways occurs inform the local water and waste management authorities in
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# SAFETY DATA SHEET

## pH NEUTRAL CLEANER

Date of Issue: November 2025

Version # 3.0




Page 3 of Total 6

accordance with local regulations.

### SECTION 7 – HANDLING AND STORAGE

<b>Handling</b>	Avoid eye contact with concentrate. Wear eye protection when risk of exposure occurs. Avoid contact with incompatible materials. When handling, DO NOT eat, drink or smoke. Keep containers closed at all times. Avoid physical damage to containers. Wash hands with water after handling. Work clothes should be laundered. Launder contaminated clothing before re-use.
<b>Storage</b>	Store in a cool, dry, well-ventilated area, out of direct sunlight. Protect from freezing. Store in suitable, labelled containers. Keep containers tightly closed. Store away from incompatible materials. Ensure that storage conditions comply with applicable local and national regulations.

### SECTION 8 – EXPOSURE CONTROLS AND PERSONAL PROTECTION

<b>Exposure Limits</b>	National Occupational Exposure Limits, as published by SAFework AUSTRALIA: <b>Time-weighted Average (TWA):</b> None established for product. <ul style="list-style-type: none"><li>Ethanol: 1000ppm 1880mg/m3.</li></ul> <b>Short Term Exposure Limit (STEL):</b> None established for product.
<b>Ventilation</b>	No special requirements.
<b>Personal Protective Equipment</b>	Use good occupational work practice. The use of protective clothing and equipment depends upon the degree and nature of exposure. The following protective equipment should be available;
<b>Eye Protection</b> 	Generally not required for typical applications with diluted solutions as per label directions. Safety glasses with full face shield should be used for handling concentrate in quantity, cleaning up spills, decanting, etc. Eye protection devices should conform to relevant regulations. Eye protection should conform with Australian/New Zealand Standard AS/NZS 1337 - Eye Protectors for Industrial Applications.
<b>Hand Protection</b> 	Generally not required for typical applications with diluted solutions as per label directions. Wear gloves of impervious material such as butyl rubber, natural latex, neoprene, PVC and nitrile – to handle in quantity, clean up spills, decanting, etc. Final choice of appropriate gloves will vary according to individual circumstances. i.e. methods of handling or according to risk assessments undertaken. Occupational protective gloves should conform to relevant regulations. Reference should be made to AS/NZS 2161.1: Occupational protective gloves - Selection, use and maintenance.
<b>Body Protection</b> 	Suitable protective workwear, e.g. rubber or plastic apron, sleeves, boots and cotton overalls buttoned at neck and wrist are recommended. Chemical resistant apron is recommended where large quantities are handled.
<b>Respirator</b>	Generally not required for typical applications with diluted solutions as per label directions. No respirator should be required under normal conditions of use in well-ventilated areas provided air concentrations are below exposure standards. If the exposure limit is exceeded briefly, a full facepiece respirator with an organic vapour cartridge may be worn. For short elevated exposures, eg, spillages:- Appropriate ammonia vapour cartridge respirator as per the requirements of AS/NZS 1715 and AS/NZS 1716 (Respiratory protective devices). For emergencies or instances where the exposure levels are not known, use a full-face piece positive-pressure, air-supplied respirator.

### SECTION 9 – PHYSICAL AND CHEMICAL PROPERTIES

<b>Physical State</b>	Viscous Liquid	<b>Colour</b>	Opaque Orange
<b>Odour</b>	Fragrant	<b>Specific Gravity</b>	1.01 – 1.03 @ 25 °C



# SAFETY DATA SHEET

## pH NEUTRAL CLEANER

Date of Issue: November 2025

Version # 3.0

Page 4 of Total 6

<b>Boiling Point</b>	Approximately 100 °C	<b>Freezing Point</b>	Approximately 0 °C
<b>Vapour Pressure</b>	Not available	<b>Vapour Density</b>	Not available
<b>Flash Point</b>	Not combustible	<b>Flammable Limits</b>	none
<b>Water Solubility</b>	Miscible in all proportions	<b>pH</b>	7.0 – 7.8 neat
<b>Volatile Organic Compounds (VOC)</b>	<5 % v/v	<b>Per Cent Volatile</b>	Approximately 75%
<b>Viscosity</b>	Not available	<b>Odour Threshold</b>	Not available

### SECTION 10 – STABILITY AND REACTIVITY

<b>Reactivity</b>	Stable at normal temperatures and pressure.
<b>Conditions to Avoid</b>	Extremes of temperature and direct sunlight.
<b>Incompatibilities</b>	Reducing agents, oxidizing agents.
<b>Hazardous Decomposition</b>	Thermal decomposition may result in the release of toxic and/or irritating fumes.

### SECTION 11 – TOXICOLOGICAL INFORMATION

#### POTENTIAL HEALTH EFFECTS

No adverse health effects expected if the product is handled in accordance with this Safety Data Sheet and the product label. Symptoms or effects that may arise if the product is mishandled and overexposure occurs are:

<b>Inhalation</b>	Not considered to be an inhalation hazard.
<b>Skin contact</b>	Properly diluted solutions not expected to be irritating to skin. Prolonged contact with concentrate may be irritating to skin. The symptoms may include redness, itching and swelling.
<b>Eye contact</b>	Concentrated product causes eye irritation. Eye contact with concentrate will cause stinging, blurring, tearing. Contact with concentrated product may cause serious eye damage.
<b>Ingestion</b>	Ingestion of this product may irritate the gastric tract causing nausea and vomiting.
<b>Chronic exposure</b>	No known effects.
<b>Toxicology Information</b>	Not toxic, based on ingredients. Oral LD50 (ATE calculated): >10,000 mg/kg (body weight)
<b>Carcinogen Status</b>	
<b>SAFEWORK AUSTRALIA</b>	No significant ingredient is classified as carcinogenic by SAFEWORK AUSTRALIA.
<b>NTP</b>	No significant ingredient is classified as carcinogenic by NTP.
<b>IARC</b>	No significant ingredient is classified as carcinogenic by IARC.
<b>Respiratory sensitisation</b>	Not expected to be a respiratory sensitizer.
<b>Skin Sensitisation</b>	Not expected to be a skin sensitizer.
<b>Germ cell mutagenicity</b>	Not considered to be a mutagenic hazard.
<b>Reproductive Toxicity</b>	Not considered to be toxic to reproduction.
<b>STOT-single exposure</b>	Not expected to cause toxicity to a specific target organ.
<b>STOT-repeated exposure</b>	Not expected to cause toxicity to a specific target organ.
<b>Aspiration Hazard</b>	Not expected to be an aspiration hazard.

### SECTION 12 – ECOLOGICAL INFORMATION

<b>Acute Aquatic Toxicity Product (as sold)</b>	Acute Aquatic Toxicity Category 3 Harmful to aquatic life. LC50 >10mg/L but < 100mg/L. Acute Aquatic Toxicity (ATE Calculated) LC50: 14.2 – 27.9 mg/L.
<b>Acute Aquatic Toxicity Product (as diluted and rinsed 1:100)</b>	Not harmful to aquatic life. LC50 > 100mg/L. Acute Aquatic Toxicity (ATE Calculated) LC50: 1,420 – 2,790 mg/L. Acute Aquatic Toxicity NOT HAZARDOUS.
<b>Persistence and degradability</b>	Readily biodegradable, based on ingredients.
<b>Bio accumulative</b>	No bioaccumulation is expected.



# SAFETY DATA SHEET

## pH NEUTRAL CLEANER

Date of Issue: November 2025

Version # 3.0

Page 5 of Total 6

<b>potential</b>	
<b>Mobility in soil</b>	Due to its physico-chemical characteristics, highly mobile in the environment and will partition to the aquatic compartment.
<b>Other adverse effects</b>	Not available
<b>Environmental Protection</b>	Do not discharge this material into waterways.

### SECTION 13 – DISPOSAL CONSIDERATIONS

	Dispose of waste according to applicable local and national regulations. Do not allow into drains or watercourses or dispose of where ground or surface waters may be affected. Wastes including emptied containers are controlled wastes and should be disposed of in accordance with all applicable local and national regulations.
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### SECTION 14 – TRANSPORT INFORMATION

<b>Labels Required</b>	
<b>ADG</b>	Not classified as Dangerous Goods.
<b>IMDG Marine Pollutant</b>	No
<b>HAZCHEM</b>	None allocated.
<b>Land Transport (ADG)</b>	
<b>UN Number</b>	None allocated.
<b>ADG Code</b>	None allocated.
<b>HAZCHEM Code</b>	None allocated.
<b>Special Provisions</b>	None allocated.
<b>Packing Group</b>	None allocated.
<b>Packaging Method</b>	None allocated.
<b>Segregation</b>	None allocated.

### SECTION 15 – REGULATORY INFORMATION

<b>GHS Classification</b>	Classified as Hazardous according to the Globally Harmonised System of Classification and labelling of Chemicals (GHS) including Work, Health and Safety regulations, Australia.
<b>SUSMP</b>	Not scheduled
<b>ADG Code</b>	Not DG
<b>AICIS</b>	All ingredients present on Australian Inventory of Industrial Chemicals.

### SECTION 16 – OTHER INFORMATION

<b>Issue Date</b>	25 <sup>th</sup> November 2025
<b>Version Number</b>	V #3.0 – GHS7 classification.
<b>Abbreviations and acronyms</b>	<b>ADG Code:</b> Australian Code for the Transport of Dangerous Goods by Road and Rail. <b>AICIS:</b> Australian Industrial Chemicals Introduction Scheme. <b>CAS Number:</b> Chemical Abstracts Service Registry Number. <b>GHS:</b> Globally Harmonized System of Classification and Labelling of Chemicals <b>HAZCHEM:</b> An emergency action code of numbers and letters which gives information to emergency services. <b>HSIS:</b> Hazardous Substances Information System <b>IARC:</b> International Agency for Research on Cancer. <b>NTP:</b> National Toxicology Program (USA). <b>SDS:</b> Safety Data Sheet <b>STEL:</b> Short Term Exposure Limit. <b>SUSMP:</b> Standard for the Uniform Scheduling of Medicines and Poisons.



# SAFETY DATA SHEET

## pH NEUTRAL CLEANER

Date of Issue: November 2025

Version # 3.0

Page 6 of Total 6

	<p><b>TWA:</b> Time Weighted Average.</p> <p><b>UN Number:</b> United Nations Number.</p>
<b>Literature references</b>	<p>Preparation of Safety Data Sheets for Hazardous Chemicals – Code of Practice (Safe Work Australia). GHS Hazardous Chemical Information List (Safe Work Australia). Guidance on the Classification of Hazardous Chemicals under the WHS Regulations. Global Harmonized System of Classification and Labelling of Chemicals (GHS). “Australian Exposure Standards”. Safework Australia. Australian Code For The Transport Of Dangerous Goods By Road And Rail. Standard for the Uniform Scheduling of Medicines and Poisons. Safety Data Sheets – individual raw materials – Suppliers. HSIS – Hazardous Substance Information System – National Safe Work Australia Data Base. HCIS – Hazardous Chemical Information System – National Safe Work Australia Data Base. ECHA – European Chemicals Agency.</p>
<b>Disclaimer</b>	<p>This SDS summarizes at the date of issue our best knowledge of the health and safety hazard information of this product, and in particular how to safely handle and use this product in the workplace. Since the supplier cannot anticipate or control the conditions under which the product may be used, each user must, prior to usage, review this SDS in the context of how the user intends to handle and use the product in the workplace. If clarification or further information is needed to ensure that an appropriate assessment can be made, the user should contact this supplier.</p>

**End of SDS**